



# **Swift Link Couriers Terms & Conditions**

## **1. Services**

Swift Link Couriers provides courier and logistics services for local and international shipments. All services are provided strictly subject to these Terms & Conditions. We reserve the right to modify, suspend, or discontinue services at our sole discretion.

## **2. Customer Obligations**

Customers are fully responsible for providing accurate sender and recipient information, secure and suitable packaging, and truthful declaration of shipment contents and value. Swift Link Couriers accepts no liability for errors, delays, or losses resulting from incorrect information, poor packaging, or misrepresentation.

## **3. Inspection & Prohibited Items**

Swift Link Couriers reserves the unrestricted right to open, inspect, refuse, detain, or dispose of any shipment suspected of containing prohibited, illegal, or undeclared items without prior notice and without liability. Prohibited items include, but are not limited to, illegal substances, weapons, explosives, hazardous materials, perishables (unless approved in writing), cash, and valuables.

## **4. Customs & Regulatory Compliance**

For international shipments, customers are solely responsible for compliance with all customs, import, and export regulations. All duties, taxes, fines, penalties, and clearance charges shall be borne by the customer or recipient. Swift Link Couriers is not liable for seizures, confiscations, or delays imposed by customs or regulatory authorities.

## **5. Delivery & Timeframes**

All delivery timeframes are estimates only and are not guaranteed. Swift Link Couriers shall not be liable for delays caused by weather, customs inspections, transportation disruptions, labor actions, government directives, or any circumstances beyond our control.

## **6. Proof of Delivery**

Delivery is deemed complete once a shipment is delivered to the provided address and accepted by the recipient or any individual present at the delivery location. Signature, photographic, or electronic confirmation constitutes valid proof of delivery.

## **7. Liability Limitations**

Swift Link Couriers' liability is strictly limited to the declared value of the shipment, subject to verification. We are not responsible for indirect, incidental, or consequential losses, including but not limited to loss of income, business interruption, or emotional distress.

## **8. Claims & Time Limits**

All claims for loss, damage, or delay must be submitted in writing within forty-eight (48) hours of delivery or expected delivery date. Claims submitted outside this timeframe will not be considered.

## **9. Insurance**

Shipment insurance is optional and must be requested and paid for at the time of booking. Uninsured shipments are transported entirely at the customer's own risk.

## **10. Payment Terms**

All charges must be paid in full prior to dispatch unless expressly agreed in writing. Swift Link Couriers reserves the right to withhold, store, or dispose of shipments for non-payment, with all associated costs charged to the customer.

## **11. Right to Refuse Service**

Swift Link Couriers reserves the absolute right to refuse service to any person or shipment that violates these Terms & Conditions or poses legal, financial, or safety risks.

## **12. Force Majeure**

Swift Link Couriers shall not be liable for failure or delay caused by events beyond our reasonable control, including natural disasters, strikes, acts of government, or emergencies.

## **13. Governing Law**

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of Jamaica.

## **14. Acceptance**

By tendering a shipment to Swift Link Couriers, the customer irrevocably agrees to be bound by these Terms & Conditions in full.

### **Contact Information**

Phone: +1 (876) 251-5036

Email: [swiftlinkcouriers2000@gmail.com](mailto:swiftlinkcouriers2000@gmail.com)